

Ascender ParentPortal

Parent Guide

[Create an Account](#)

[Link an Enrolled Student](#)

[Navigating Ascender ParentPortal](#)

[Subscribe to Grade and Attendance Alerts](#)

[Access Ascender ParentPortal on a Mobile Device](#)

Welcome to Ascender ParentPortal. This site provides web access to school-related information about your students, including attendance, grades, discipline, assessments, and immunizations.

To access the Ascender ParentPortal, you must log on.

- If you are a new user and do not have an Ascender ParentPortal account, you must create your account.
- Once you have an Ascender ParentPortal account, to gain access to your student's records, you must provide a unique portal ID for each student. Your student's district or campus will provide the portal ID to you.

Create an Ascender ParentPortal Account:

1. Access the web address for your district's parent portal site.
2. Once at the district's parent portal login screen, click on the **Create Account** button.



3. After clicking on **Create Account** you will be taken to the **User Information** page.

4. User Information: Fill in the required information to create an account.

- 1 **User Name:** Must be between 6-25 alphanumeric characters (i.e., tmills1).
- 2 **Password:** Your password is CASE SENSITIVE. The password must be 8-46 characters using 3 of the following character types:
 - UPPERCASE letters
 - Lowercase letters
 - Numbers (0-9)
 - Special Characters (!, @, #, \$, etc.)
- 3 **Re-enter Password:** Re-enter your password. Your passwords must match.
- 4 **Email Address:** Type your email address. You cannot use an email address that has already been used for a ParentPortal account. Your email address must be verified to add students to your ParentPortal account. You will receive an email with a Validate Email link that will be used to verify your email.
- 5 **Mobile Number (10 digits):** Enter your ten-digit mobile number. You cannot use a number that has already been used for a ParentPortal account. You will receive a text with a validation code. The code will be entered on the **My Accounts** page.

NOTE: When subscribing to Grade and Attendance Alerts you will have the option to choose to receive the alert notifications by email address or mobile number. The email address and mobile number must be verified.
- 6 Click **Next** to move to the security question.

ASCENDER PARENTPORTAL English ?

[Return to Login](#)

Create Account

User Information Security Question Complete

User Information

- 1 User Name: • 6-25 alphanumeric characters
- 2 Password: • 8-46 characters using 3 of the following:
 - UPPERCASE letters
 - Lowercase letters
 - Numbers (0-9)
 - Special characters
- 3 Re-enter Password: • Passwords must match
- 4 Email Address: • (Optional)
- 5 Mobile Number (10 digits): • (Optional)

[Next](#) [Cancel](#)

5. The Security Question will be used in the event that you need to reset your password.

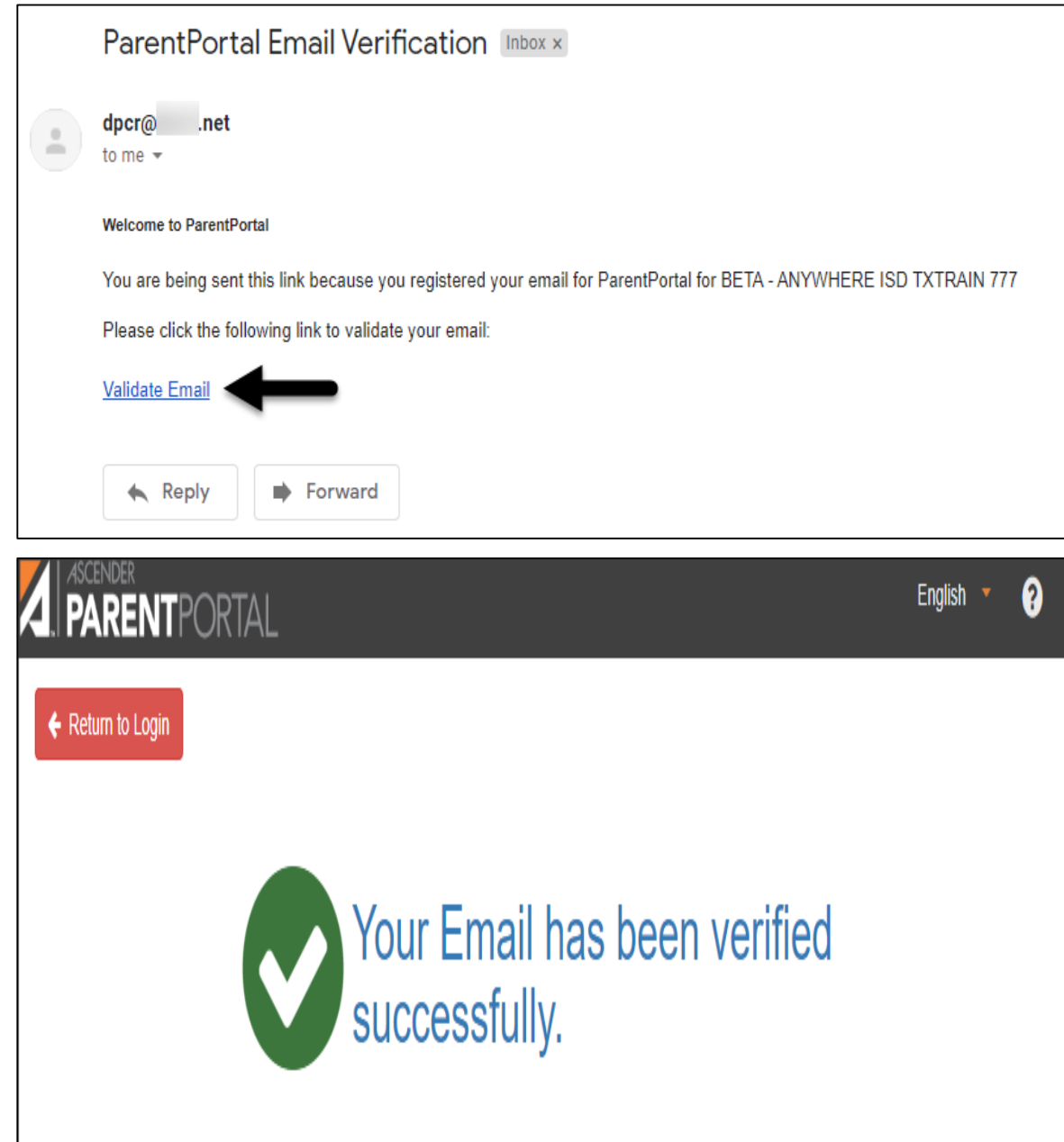
- **Select Question:** Use the drop-down to select a question to answer.
- **Answer:** Type the answer to the question. You will be required to answer the question correctly in order to recover your password. Be sure to select a question for which you will easily remember your answer.
- **IMPORTANT:** The answer is case-sensitive (i.e., you must always type exactly as it is entered here, including uppercase and lowercase letters).
- Click **Next** to complete your account set up.

The screenshot shows the 'Create Account' page in the ASCENDER PARENT PORTAL. At the top, there is a navigation bar with the logo, the text 'ASCENDER PARENT PORTAL', and a language selector set to 'English'. Below the header, a red button labeled 'Return to Login' is visible. The main content area is titled 'Create Account' and features a progress bar with three steps: 'User Information', 'Security Question' (which is the current step and highlighted in orange), and 'Complete'. Below the progress bar, the section is titled 'Security Question' with a subtext: 'This information will assist you in resetting a lost password.' The form includes a 'Select Question:' label next to a dropdown menu currently displaying 'What is your father's middle name?'. Below this is an 'Answer:' label next to a text input field containing the placeholder text 'Answer'. At the bottom right of the form, there are three buttons: 'Back' (white), 'Next' (blue), and 'Cancel' (red).

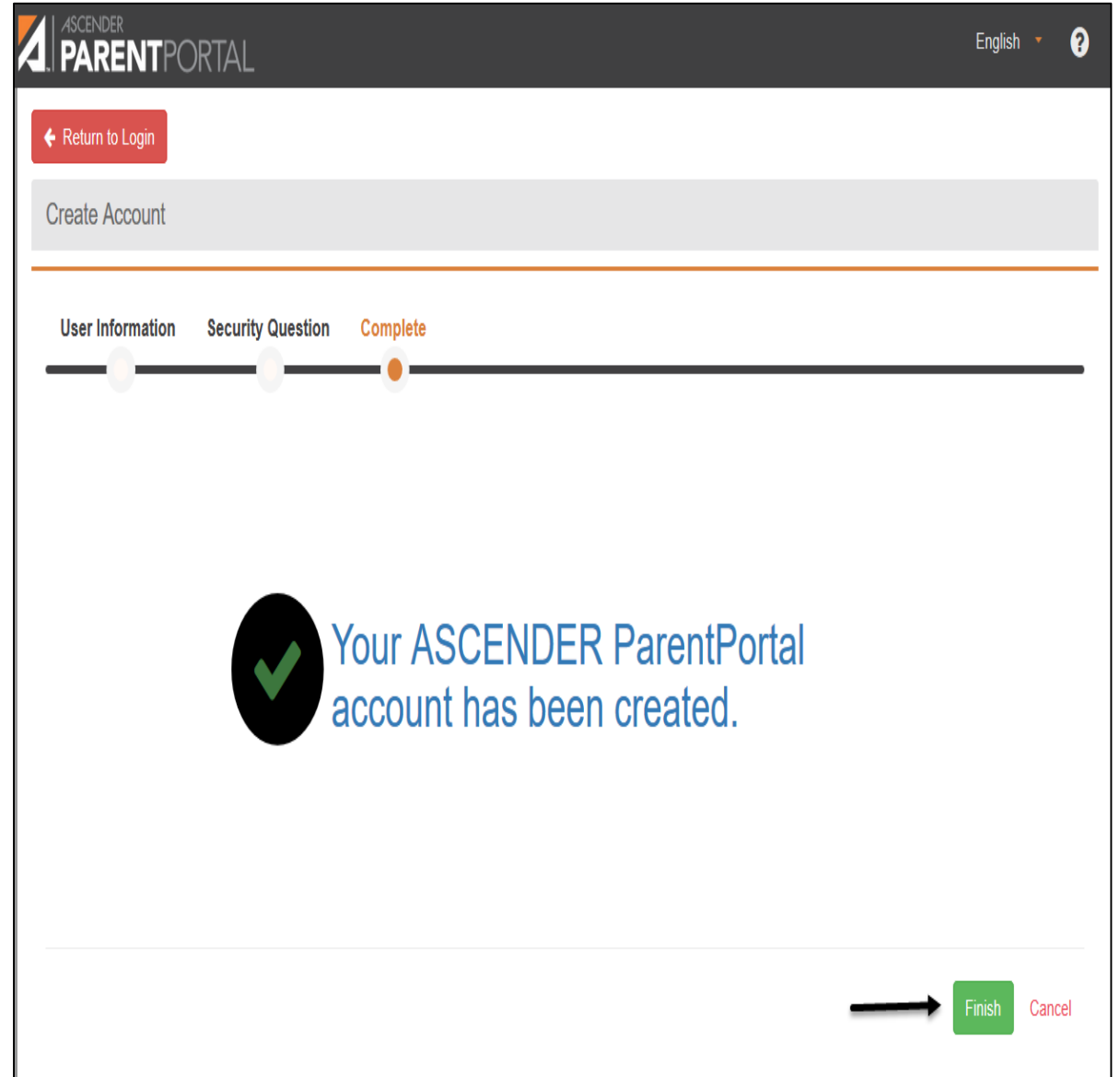
6. Check your email for the ParentPortal Email Verification.

- If the ParentPortal Email Verification is not displayed in your inbox, check your junk or spam folder for the email.
- Click on the **Validate Email** link.
- When you have successfully validated your email you will receive the “**Your Email has been verified successfully**” message.
- You may click **Return to Login** to add a student to your ParentPortal account. You will have to login again, and access the **My Accounts** page to “**Link an Enrolled Student**”.

However, you can also close out of the email and click the **Finish** button on the **Create Account** page where you were prior to checking your email. You will be taken directly to the **My Accounts** page.



7. Click on the **Finish** button to be taken to the **My Account** page to add currently enrolled students to your account.
- The **My Account** page opens where you can add a student to your account and update your security and contact information if needed.
 - **NOTE:** If you are not listed as a contact or a guardian (i.e., student, step-parent, etc.), you will be a read-only user with limited access.



ASCENDER PARENTPORTAL

English ?

Return to Login

Create Account

User Information Security Question Complete

✓ Your ASCENDER ParentPortal account has been created.

Finish Cancel

8. To add a student to your ParentPortal account, click on the “Link an Enrolled Student” button.
- If you are unable to click on the Link an Enrolled Student link, skip to the next page.
 - A pop-up window opens allowing you to add a student to your ParentPortal account.
 - In the **ParentPortal ID** field type the ParentPortal ID provided by the student’s campus.
 - If you do not have this ID, you must contact the campus to get the ID.
 - You cannot add a student without entering a valid ParentPortal ID.
 - The ID is case sensitive and must be entered exactly as it appears (example: qbQgk3qAs3z).
 - In the **Birth Date (MM/DD/YYYY)** field type the student’s complete birth date. The date entered here must match the birth date in the student’s record at the campus. You cannot continue without entering the correct birth date.
 - Click **Add**.
 - If your student was successfully added to your account, the student’s name will appear on the page. You will now be able to access your student’s data.

The screenshot shows the 'My Account' page of a ParentPortal. A pop-up window titled 'Link an Enrolled Student' is open, prompting the user to 'Obtain the ParentPortal ID from the student's campus.' The pop-up contains two input fields: 'ParentPortal ID:' and 'Birth Date (MM/DD/YYYY):'. Below the birth date field is an example: '(Ex: 03/11/1994)'. At the bottom right of the pop-up are 'Cancel' and 'Add' buttons. In the background, the 'My Account' page is visible, featuring a 'Students' section with a profile icon and two buttons: 'Enroll a New Student' and 'Link an Enrolled Student'. A black arrow points from the 'Link an Enrolled Student' button to the pop-up window. Below the 'Students' section are sections for 'Contact Information' (with fields for Email Address and Mobile Number, each with a 'Remove' button) and 'Security Information' (with fields for Password, Security Question, and Answer, each with an 'Update' button).

- If you were able to link your currently enrolled student to your ParentPortal account, you will skip this section.
- Your email address must be verified before you can add a student to your ParentPortal account.
- If your email address is not verified please note the following:

1 On the **My Account** page you will receive a notification that your email is not verified.

- Not verifying your email address will limit the functionality in Parent Portal.

2 If you did not receive your verification link email, you may click the **Re-send** button for your email address.

- Be sure to check your junk mail for the email that contains the **Validate Email** link if it does not show up in your inbox.

3 Check the accuracy of the email you entered for your account. The email your entered for your account displays under the Contact Information Email Address field.

4 The mobile number will also be verified under **My Accounts**. Enter the code from the text sent to your mobile number.

5 Click the **Verify** button.

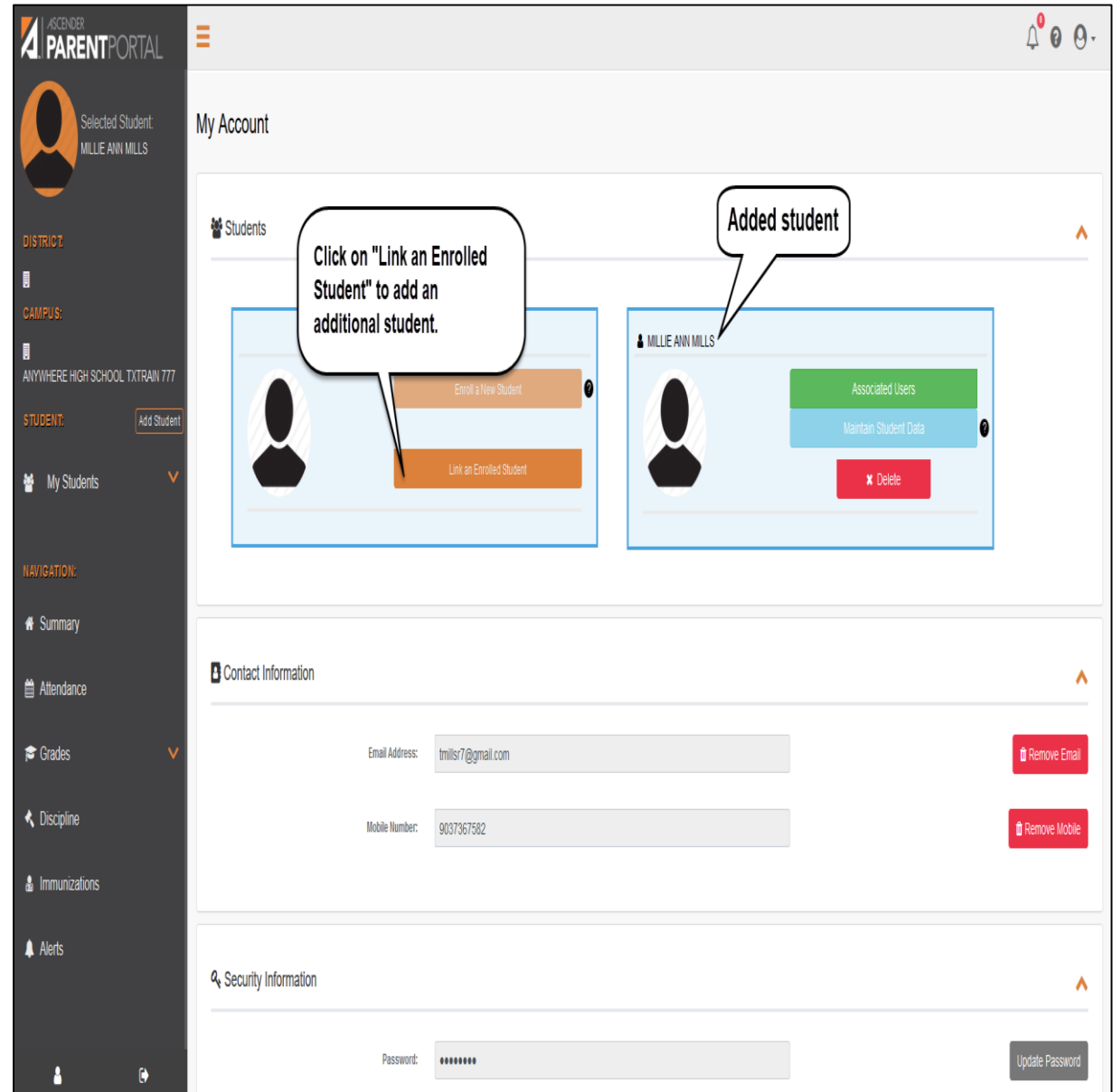
6 If you did not receive the verification code, you can click the **Re-send** button to have another code sent to your mobile number.

- Once you have verified your email, you may link a currently enrolled student to your account. (See the previous screen).

The screenshot displays the 'My Account' page with several sections and a warning message:

- My Account** (Page Header)
- Students** Section: Contains buttons for 'Enroll a New Student' and 'Link an Enrolled Student'. A yellow callout '1' points to the 'Enroll a New Student' button.
- Warning** Modal: A red triangle icon and text stating 'Your email address is not verified. Verify your email address for full functionality.' with an 'OK' button.
- Contact Information** Section:
 - Email Address:** Field shows 'Unverified' status and the email 'tmillsr7@gmail.com'. A yellow callout '3' points to the email field. To the right are 'Remove Email' and 'Re-send' buttons. A yellow callout '2' points to the 'Re-send' button.
 - Mobile Number:** Field shows 'Unverified' status and the number '903-182'. Below the field, text states: 'A verification code was sent to 9037367582. To verify your mobile number, type the code below and click Verify.' A yellow callout '4' points to the 'Verification Code' input field.
 - To the right of the mobile number field are 'Remove Mobile' and 'Re-send' buttons. A yellow callout '6' points to the 'Re-send' button.
 - Below the input field is a 'Verify' button. A yellow callout '5' points to the 'Verify' button.
- Security Information** Section (Partially visible at the bottom).



9. A student summary card is displayed for each student added to your account which displays the number of unread alerts for your student (according to your alert settings).
- Click on the student summary card for the student you want to view data for.

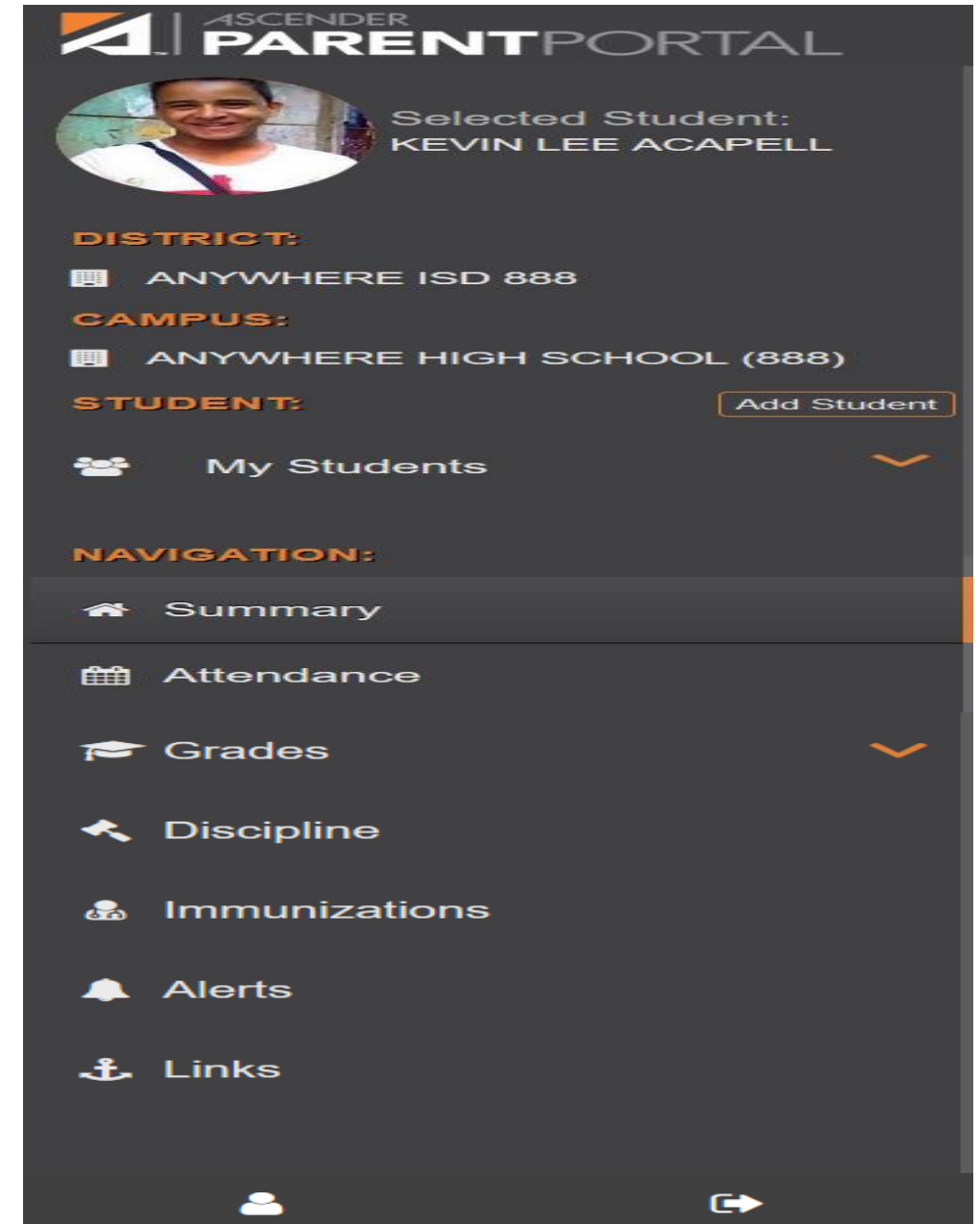


Navigation






- A** Ascender ParentPortal **Help** is available on each screen.
- B** The **Language** drop-down allows you to select to display ParentPortal information in English or Spanish.
 - The default language is English. Some content will only be displayed in Spanish if the district has provided Spanish content, otherwise, English content is displayed.
- C** **User Name** and **Password** fields to log into your ParentPortal Account.
- D** Click the **Login** button after you have entered your User Name and Password.
- E** Click the **Recover User Name/Reset Password** link to retrieve a forgotten User Name or reset a forgotten Password.
- F** **District Messages** will display in this area.
- G** **New Student Enrollment** is only active if the district is implementing this option.
- H** **Documents** are only available if the district is implementing this option.
- I** **ASCENDER Accessibility Statement** is required to be visible on the login screen.
- J** **Supported Browsers** are Mozilla Firefox, Chrome, and Safari

The screenshot shows the Ascender ParentPortal login interface. At the top, the header includes the Ascender logo, 'PARENTPORTAL', a language dropdown set to 'English' (callout B), and a help icon (callout A). The main banner area features a large tree image with the Ascender logo overlaid, labeled 'BETA - ANYWHERE ISD TXTRAIN 777'. To the right is a login form with fields for 'User Name' (callout C) and 'Password' (callout D), a 'Login' button (callout D), a 'Create Account' button, and a 'Recover User Name/Reset Password' link (callout E). Below the banner is a 'District Message' section (callout F) with a 'Welcome to Anywhere ISD Ascender Parent Portal!' message. The bottom section contains three columns: 'New Student Enrollment' (callout G) with a 'Create Account' button, 'BETA - ANYWHERE ISD TXTRAIN 777 Documents' (callout H) with a 'View/Download Documents' button, and an 'ASCENDER Accessibility Statement' (callout I). The footer (callout J) lists supported browsers (Firefox, Chrome, Safari) and copyright information: 'Licensed Materials - Property of the Texas Computer Cooperative. Copyright 2019 by the Texas Computer Cooperative. All rights reserved. Version: 4.0.0.104'.




- Navigation tools are located along the left side of the page, or in the top-right corner. Some tools function differently on mobile devices.
- **Selected Student** : The currently selected student's name and photo are displayed in the top left corner. The photo is only available if provided by the district. If you have multiple students added to your ParentPortal account, click  next to **Associated Students** to select another student.
- **Add a Student**: Click **Add Student** to add another student to your ParentPortal account. A pop-up window opens.
- **Campus**: The campus attended by the selected student is displayed.
- **Navigation**: You can access your student's data. Data is only available if enabled by the district.
 - **Summary**: Your student's schedule, current average for each class, and today's attendance are displayed.
 - **Attendance**: you can view your student's detailed attendance, as well as calendar view and totals.
 - **Grades**: You can view your student's semester, cycle, and assignment grades. Click  to expand the grades menu.
 - **Assessments**: You can view your student's scores on standardized tests, such as the STAAR test. Only displayed if district allows.
 - **Discipline**: You can view your student's discipline incidents. Only displays if the district allows.
 - **Immunizations**: You can view your student's immunizations on file at the campus, as well as a list of immunizations due. Only displayed if the district allows.
 - **Alerts**: You can view alert messages and set up customized alerts.
 - **Links**: Your district or campus may provide helpful links.



Other Tools

-  Click to hide the left-side navigation bar. Click again to display the navigation bar.
-  Most data is expanded by default. Click  to hide the section from view. Click  to show the section.
- Various pages can be printed throughout ParentPortal. Click  to print the content displayed.

Top Right

-  Click to view alerts for your student. The number of unread alerts is displayed in a red circle next to the icon.
-  Click to view Ascender ParentPortal online help.
-  Click to change the language or log out of Ascender.

Bottom Left

-  Click to open the **My Account** page.
-  Click to log out of ASCENDER ParentPortal.

Summary

The Summary page is the first page displayed when you log on to Ascender ParentPortal.

- This page provides your student's schedule, current average for each class, and attendance for the current date.
- You may also see a campus message if available.
- A student summary card is displayed for each student added to your account which displays the number of unread alerts for your student (according to your alert settings).
- The selected student's Class Schedule is displayed on the Summary page.
- To access your student's grade information, click on the summary card for the student for which you want to view data for. You can also click on the **My Students** link to select a student.
- Click on one of the navigation menu options to view attendance, assignments, cycle grades, and semester grades.
- Discipline and Immunization menu options are only displayed if the districts allows.

Selected Student: KEVIN LEE ACAPELL

DISTRICT: ANYWHERE ISD 888

CAMPUS: ANYWHERE HIGH SCHOOL (888)

STUDENT: Add Student

My Students

NAVIGATION:

- Summary
- Attendance
- Grades
- Discipline
- Immunizations

KEVIN LEE ACAPELL

ANYWHERE HIGH SCHOOL (888)

Attendance Alerts: 0

Grade Alerts: 0

MARNIE LEE AGUILAR

ANYWHERE HIGH SCHOOL (888)

Attendance Alerts: 0

Grade Alerts: 0

BRANDON DEWAYNE BANKS

ANYWHERE HIGH SCHOOL (888)

Attendance Alerts: 0

Grade Alerts: 0

Class Schedule

Period	Course	Instructor	Room	Last Updated	Current Average 10:27 PM 10/29/2019	Today's Attendance 10:27 PM 10/29/2019
1	THEATRE ARTS 1	COWELL, SIMON		10/29/2019	63	T
2	CHOIR 3	BROWN, FRANK; BROWN, FRANK		10/25/2019	100	
3	ENGLISH 1	LEAPER, LEO	J801	10/25/2019	86	
4	ALGEBRA 2	LANGFORD, LACIE		10/25/2019	89	
6	US HISTORY	JONES, NK GRACE				
8	BAND 1	BEAR, TEDDY		10/25/2019	100	

Copyright © 2019 by the Texas Computer Cooperative. All rights reserved. Host: 10.13.2.141

Attendance

The Attendance page displays your student's daily attendance and semester totals.

Attendance data is current as of the date and time you logged in.

- **Detailed Attendance** displays attendance details in a table view.
- **Calendar View** displays attendance details in a calendar view.
- **Totals View** displays tardies and attendance totals for the semester.

The screenshot shows the 'Attendance' page in the Ascender Parent Portal. The left sidebar contains the student's profile (Kevin Lee Acapell), district (ANYWHERE ISD 888), campus (ANYWHERE HIGH SCHOOL (888)), and navigation links (My Students, Summary, Attendance, Grades, Discipline, Immunizations). The main content area is titled 'Attendance' and includes a 'Semester' dropdown set to '1'. Below this are three view options: 'Detailed View' (selected), 'Calendar View', and 'Totals View'. A legend defines the attendance codes: U (Unexcused Absences), T (Tardies), E (Excused Absences), and S (School Related). The 'Detailed View' table shows attendance for various courses and dates. The table has columns for Period, Course, Instructor, and dates 8/27, 9/9, 10/25, and 10/29. The data rows are: 1 THEATRE ARTS 1 (COWELL, SIMON) with U on 8/27, E on 9/9, and T on 10/29; 2 CHOIR 3 (BROWN, FRANK; BROWN, FRANK); 3 ENGLISH 1 (LEAPER, LEO); 4 ALGEBRA 2 (LANGFORD, LACIE); 6 US HISTORY (JONES, NK GRACE) with S on 9/9; and 8 BAND 1 (BEAR, TEDDY) with T on 8/27 and U on 10/25.

Period	Course	Instructor	8/27	9/9	10/25	10/29
1	THEATRE ARTS 1	COWELL, SIMON	U	E		T
2	CHOIR 3	BROWN, FRANK; BROWN, FRANK				
3	ENGLISH 1	LEAPER, LEO				
4	ALGEBRA 2	LANGFORD, LACIE				
6	US HISTORY	JONES, NK GRACE		S		
8	BAND 1	BEAR, TEDDY	T		U	

Grades- Assignments

The Assignments page allows you to view your student's assignments for all courses and cycles, including grades, ungraded, dropped, missing, etc.

Find assignments by making selections from the following options:

- Selecting a specific course, or click All to view all assignments for all courses.
- Selecting a specific course, or click All to view assignments for all courses.
- Selecting a specific cycle, or click All to view assignments for all cycles.
- You may select to view All Assignments, Only Graded Assignments, or Only Pending Assignments.
- You can also select to Include Blank Due Dates, to display assignments that have a blank due date.
- After making your filter selections, click **Find Assignments** to display assignments.

ASCENDER PARENT PORTAL

Selected Student: KEVIN LEE ACAPELL

DISTRICT: ANYWHERE ISD 888

CAMPUS: ANYWHERE HIGH SCHOOL (888)

STUDENT: Add Student

NAVIGATION: My Students, Summary, Attendance, Grades, Cycle & Semester Grades, Assignments, Discipline

Assignments

Filter By:

Course: All

Cycle: 2

View: All Assignments

Due Before: mm/dd/yyyy

☐ Include Blank Due Dates

Find Assignments

Show 10 entries

Course	Assignment	Category	Due Date	Grade
ALGEBRA 2	Daily 1	DAILY WORK		87
ALGEBRA 2	Test 1	TEST		90
BAND 1	Week 1	PARTICIPATION		100
CHOIR 3	Daily 1	DAILY WORK		100
CHOIR 3	Test 1	TEST		100
ENGLISH 1	DAILY 1	DAILY WORK		85
ENGLISH 1	TEST 1	TEST		86
THEATRE ARTS 1	daily 1	DAILY WORK		65
THEATRE ARTS 1	test	TEST		60
US HISTORY	daily 1	DAILY WORK		

Showing 1 - 10 of 11 entries

Previous 1 2 Next

Copyright © 2019 by the Texas Computer Cooperative. All rights reserved. Host: 10.13.2.141

Grades – Cycle and Semester

The Cycle and Semester Grades page displays your student's cycle and semester grade averages. You can also view assignment grades for the current semester.

- **Cycle Grades** is the default view and displays grade averages for the current cycle, and posted grade averages for previous cycles.
- For the current semester, you can view the assignment grades for each class. For previous semesters, only the posted average is displayed.
- To view assignments for a specific course, click on the grade under the **Current Cycle** heading.
- To view semester grade information click on **Semester Grades** option.

The screenshot shows the 'Cycle & Semester Grades' page in the ASCENDER PARENTPORTAL. The left sidebar contains navigation links: My Students, Summary, Attendance, Grades (expanded), Cycle & Semester Grades (selected), Assignments, and Discipline. The main content area has a 'Semester' dropdown set to '1' and two tabs: 'Cycle Grades' (active) and 'Semester Grades'. The 'Cycle Grades' tab displays a table with columns: Period, Class, Withdrawal Date, Teacher, Previous Cycles, and Current Cycle. The table lists grades for six classes across two cycles. Arrows point from the 'Cycle Grades' tab and the 'Previous Cycles' and 'Current Cycle' headers to the table data.

Period	Class	Withdrawal Date	Teacher	Previous Cycles	Current Cycle
1	THEATRE ARTS 1		SIMON COWELL	84	63
2	CHOIR 3		FRANK BROWIN	95	100
3	ENGLISH 1		LEO LEAPER	91	86
4	ALGEBRA 2		LACIE LANGFORD	88	89
6	US HISTORY		GRACE N. JONES	77	
8	BAND 1		TEDDY BEAR	100	100

Copyright © 2019 by the Texas Computer Cooperative. All rights reserved. Host: 10.13.2.141

Grades – Cycle and Semester

Semester Grades displays your student's posted semester and final averages. The data is only available for closed semesters. For the current semester, no data is displayed.

The following grade information is displayed for your student:

- Exam
- Semester Average
- Final Grade
- Credits

If the teacher has provided contact information, office hours, and/or other notes, an icon is displayed next to the teachers name.

If the teacher has provided course notes or assignments, an icon is displayed next to the course and/or assignment.

The screenshot shows the ASCENDER PARENT PORTAL interface. On the left is a sidebar with a student profile for Kevin Lee Acapell, district information (ANYWHERE ISD 888), campus information (ANYWHERE HIGH SCHOOL (888)), and navigation links (Summary, Attendance, Grades, Cycle & Semester Grades, Assignments, Discipline). The main content area is titled 'Cycle & Semester Grades'. It features a 'Semester' dropdown menu set to '1' and a 'Cycle Grades' button. Below this is a table of semester grades. The table has columns for Period, Class, Withdrawal Date, Teacher, Exam, Semester Average, Final Grade, and Credits. The table lists five courses: Theatre Arts 1, Choir 3, English 1, Algebra 2, and US History. The teacher names are Simon Cowell, Frank Brown, Leo Leaper, Lacie Langford, and Grace N. Jones. The teacher names are followed by icons indicating contact information, office hours, or other notes. The bottom of the page shows a copyright notice for 2019 by the Texas Computer Cooperative.

Period	Class	Withdrawal Date	Teacher	Exam	Semester Average	Final Grade	Credits
1	THEATRE ARTS 1		SIMON COWELL				
2	CHOIR 3		FRANK BROWN				
3	ENGLISH 1		LEO LEAPER				
4	ALGEBRA 2		LACIE LANGFORD				
6	US HISTORY		GRACE N. JONES				
8	BAND 1		TEDDY BEAR				

Discipline

The discipline link is available only if the district allows the information to be displayed.

- Under Filter By, select the semester and cycle that you want to view discipline data for.
- Click on **Find Discipline**.
- Discipline data will be displayed for the following:
 - Date
 - Infraction
 - Additional comments about the discipline incident may be displayed in italic font below the fields, if entered by campus administrators.
 - Disciplinary Action
 - Reported By
 - Administrator

The screenshot shows the 'Discipline' page in the ASCENDER PARENT PORTAL. The left sidebar contains the following sections:

- Selected Student:** WEBSTER, JAMES MICHEAL ACAPELL
- DISTRICT:** BETA - ANYWHERE ISD TXTRAIN 777
- CAMPUS:** ANYWHERE HIGH SCHOOL TXTRAIN 777
- STUDENT:** Add Student
- NAVIGATION:**
 - My Students
 - Summary
 - Attendance
 - Grades
 - Discipline** (highlighted)
 - Immunizations
 - Alerts

The main content area is titled 'Discipline' and features a 'Filter By' section with dropdowns for Semester (1) and Cycle (1), and a 'Find Discipline' button. A table displays the following data:

Date	Infraction	Disciplinary Action	Reported By	Administrator
09/24/2018 03:08 PM	Violation of Student Code of Conduct Not Covered Under TEC	In-School Suspension	EDWARDS, BEN	HUDSON, JENNIFER

Immunizations

Immunization data is only displayed if the district allows it to display.

The immunizations page displays your student's immunization records.

The screenshot shows the 'ASCENDER PARENT PORTAL' interface. On the left is a dark sidebar with navigation links: 'My Students', 'Summary', 'Attendance', 'Grades', 'Discipline', 'Immunizations' (highlighted with a red arrow), and 'Alerts'. The main content area is titled 'Immunizations' and shows the 'Student Immunization Record' for 'ARNOLD WADE ACAPELL'. Below the title is a table of immunization requirements.

Date	Description	Series Description	Reaction	Exemption	Affidavit Date
01-23-2001	07-Polio	2-2nd in Series	-	-	
04-18-2001	07-Polio	3-3rd in Series	-	-	
08-16-2005	07-Polio	B-Booster	-	-	
04-18-2001	08-MMR	1-1st in Series	-	-	
05-16-2005	08-MMR	2-2nd in Series	-	-	
01-23-2001	20-DTaP	2-2nd in Series	-	-	
04-18-2001	20-DTaP	3-3rd in Series	-	-	
08-16-2005	20-DTaP	B-Booster	-	-	
01-23-2001	21-DTPH/Hib	3-3rd in Series	-	-	

Alerts – Alert Settings

Alerts are messages notifying you if the student has any grades or attendance information you should be aware of, such as an absence, tardy, or low grade.

- You can change your alerts subscription at any time so that you only receive the alert messages you want to see.
- Select how you would like to receive alerts:
 - Email – This option is only available if you have successfully verified your email.
 - Text – This option is only available if you have successfully verified your cell phone number.
- By default, you are automatically subscribed to two alerts:
 - Unexcused absence, first occurrence of the day.
 - Failing grade alert.
- You can receive alerts for:
 - Attendance – first occurrence or every occurrence.
 - Grade Average – failing or custom threshold
 - Assignment Grades – failing or custom threshold
 - Incomplete Assignments
 - Missing Assignments



The screenshot displays the 'Parent Portal' interface for a student named Arnold Wade Acafell. The left sidebar contains a navigation menu with options like 'My Students', 'Summary', 'Attendance', 'Grades', 'Discipline', 'Immunizations', 'Alerts', and 'Links'. The 'Alerts' option is highlighted. The main content area is titled 'Alerts' and features a 'Set Alerts' button. Below this, there are several sections for configuring alert settings:

- Notification Type:** A section where users can select how they want to receive alerts (Email or Text).
- Attendance Alerts:** A section where users can configure alerts for unexcused absences, excused absences, and tardies. The 'Unexcused Absences' dropdown is set to 'First occurrence only'.
- Class Average Alerts:** A section where users can configure alerts for class average grades. The 'Set Class Average Threshold' is currently set to 'No'.
- Assignment Grade Alerts:** A section where users can configure alerts for assignment grades. The 'Set Assignment Grade Threshold' is currently set to 'No'.

At the bottom of the 'Assignment Grade Alerts' section, there are additional options for 'Incomplete Assignments' and 'Missing Assignments', both currently set to 'No'.

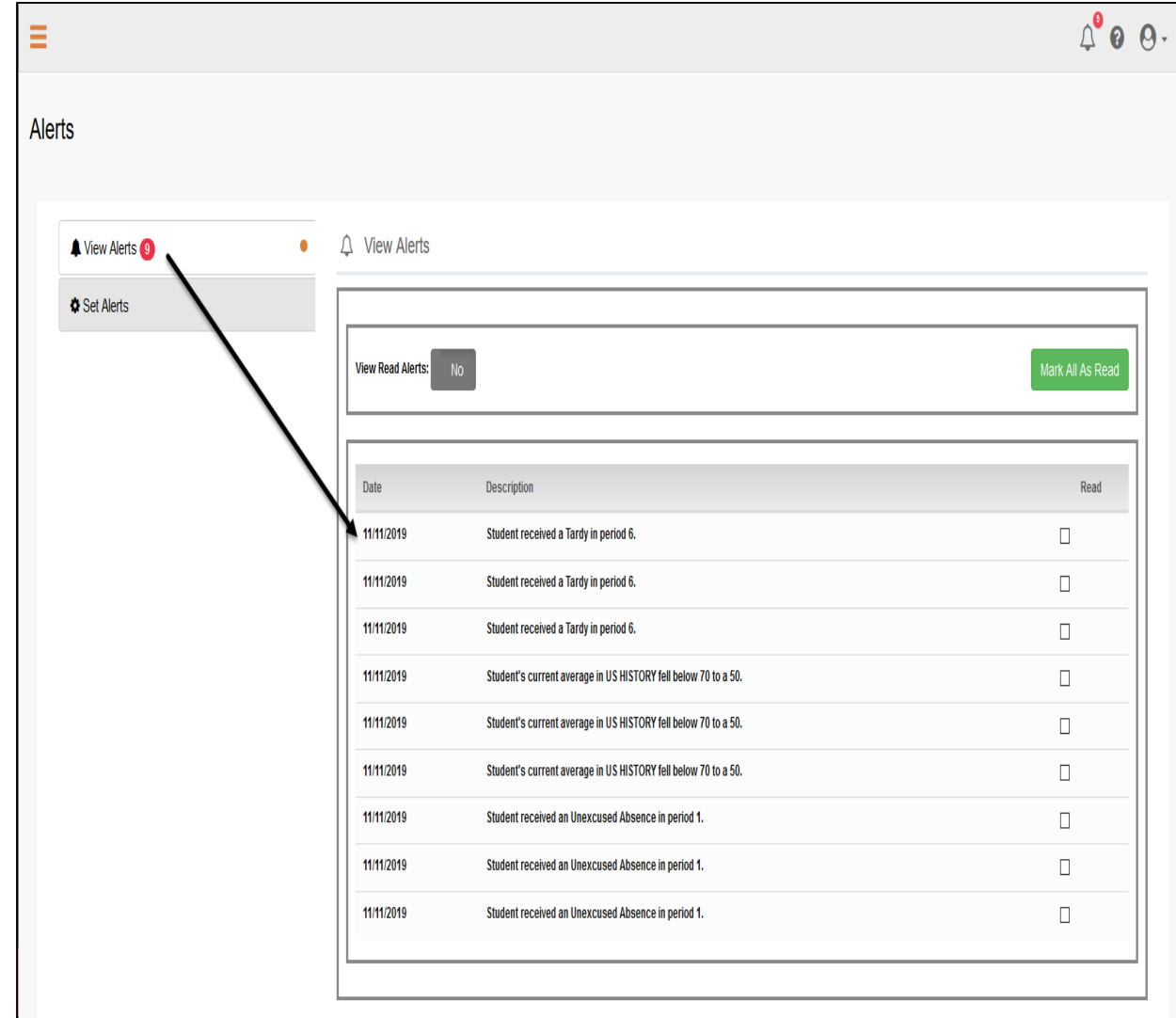
Alerts – View Alerts

View alert settings according to your alert settings.

- If any of your students have alerts, the number of alerts is displayed next to the alert icon  the top-right corner of every page in ParentPortal.
- On any page in ParentPortal, click the  in the top-right corner. You can see the two most recent alerts for the student. You must go to the alerts page to view all alerts.
- The number of new, unread alerts is displayed in the red circle.
- The complete alert message is displayed under **Description**.
- If the student has more than one alert, the alerts are displayed in the order received, with the most recent alert at the top of the list.

Tips

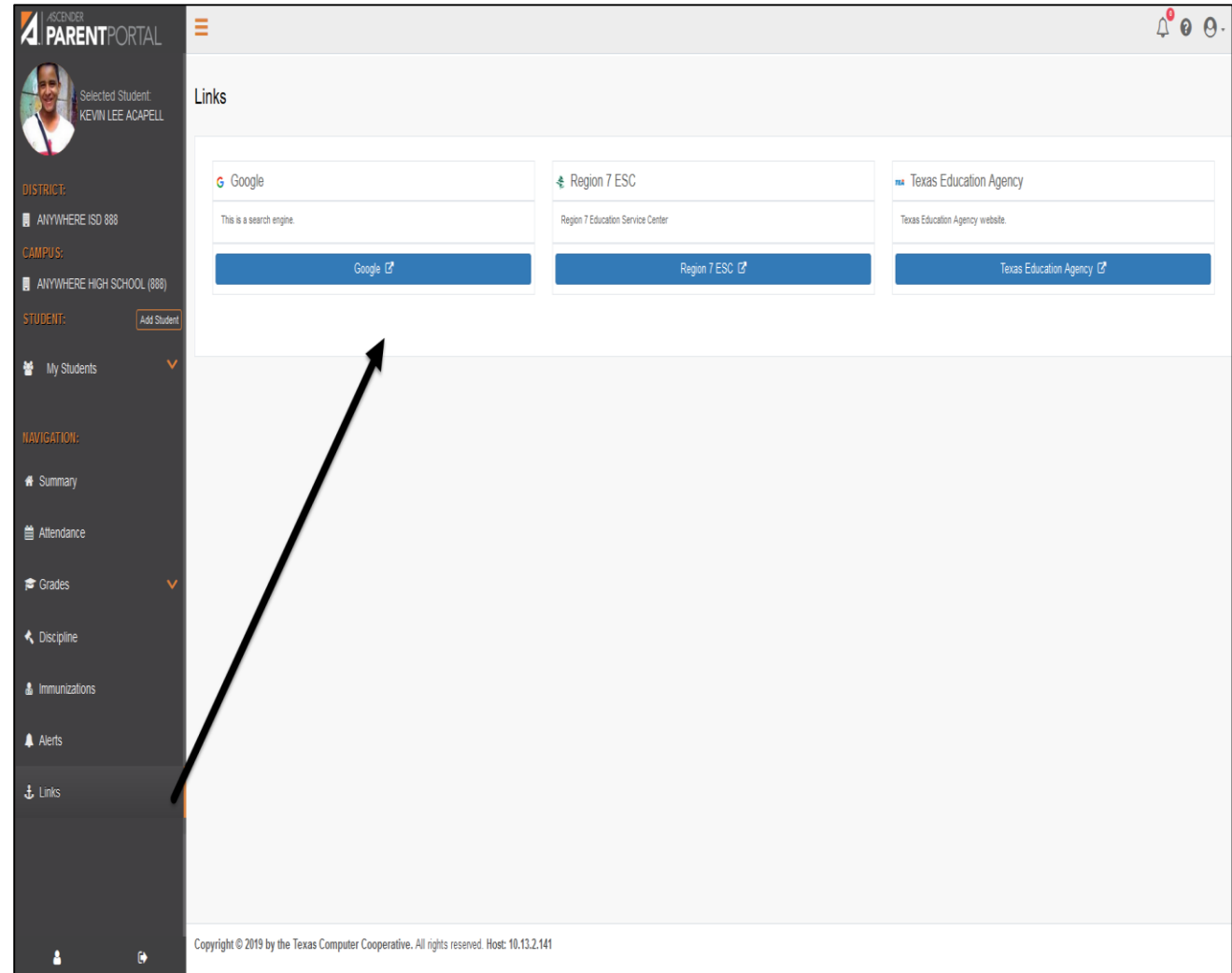
- New, unread alerts are bold. Once you have read an alert, you can select Read. The alert will no longer be bold.
- Clear the Read check box to change the alert back to unread.
- You can adjust the page to show or hide any alerts you have already read:
 - To see only new unread alerts, set View Read Alerts to No
 - To see all alerts, set View Read Alerts to Yes.



Date	Description	Read
11/11/2019	Student received a Tardy in period 6.	<input type="checkbox"/>
11/11/2019	Student received a Tardy in period 6.	<input type="checkbox"/>
11/11/2019	Student received a Tardy in period 6.	<input type="checkbox"/>
11/11/2019	Student's current average in US HISTORY fell below 70 to a 50.	<input type="checkbox"/>
11/11/2019	Student's current average in US HISTORY fell below 70 to a 50.	<input type="checkbox"/>
11/11/2019	Student's current average in US HISTORY fell below 70 to a 50.	<input type="checkbox"/>
11/11/2019	Student received an Unexcused Absence in period 1.	<input type="checkbox"/>
11/11/2019	Student received an Unexcused Absence in period 1.	<input type="checkbox"/>
11/11/2019	Student received an Unexcused Absence in period 1.	<input type="checkbox"/>


Links

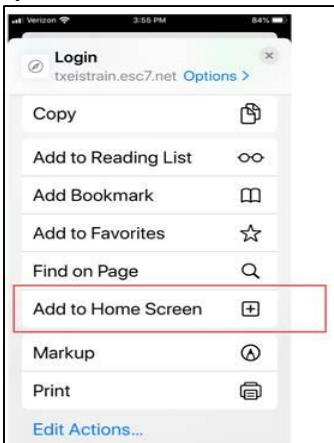
The Links page displays any external website links provided by the district. Click the icon to go to the websites.



Access Ascender Parent Portal on a Mobile Device

Please note: Each mobile device may have slightly different steps to adding an icon. Your district may have changed the Ascender logo to a district logo.

1. Access your district's web address for Ascender ParentPortal from your mobile device.
2. When the Ascender ParentPortal login screen appears, tap the **Share** icon  (location may vary according to the browser used).
3. Tap on **Add to Home Screen**.



1. A message indicating an icon will be added to the home screen
2. Tap **<Done>**
3. You will have an icon similar to the following on your home screen:

