

Ascender Parent Portal Parent setup/view

July 2021

Parent Portal Account Setup

ASCENDER PARENTPORTAL

English

Help

Login Create Account New Student Enrollment Gold Burg ISDDocuments

User Name

User Name

Password

Password

Login

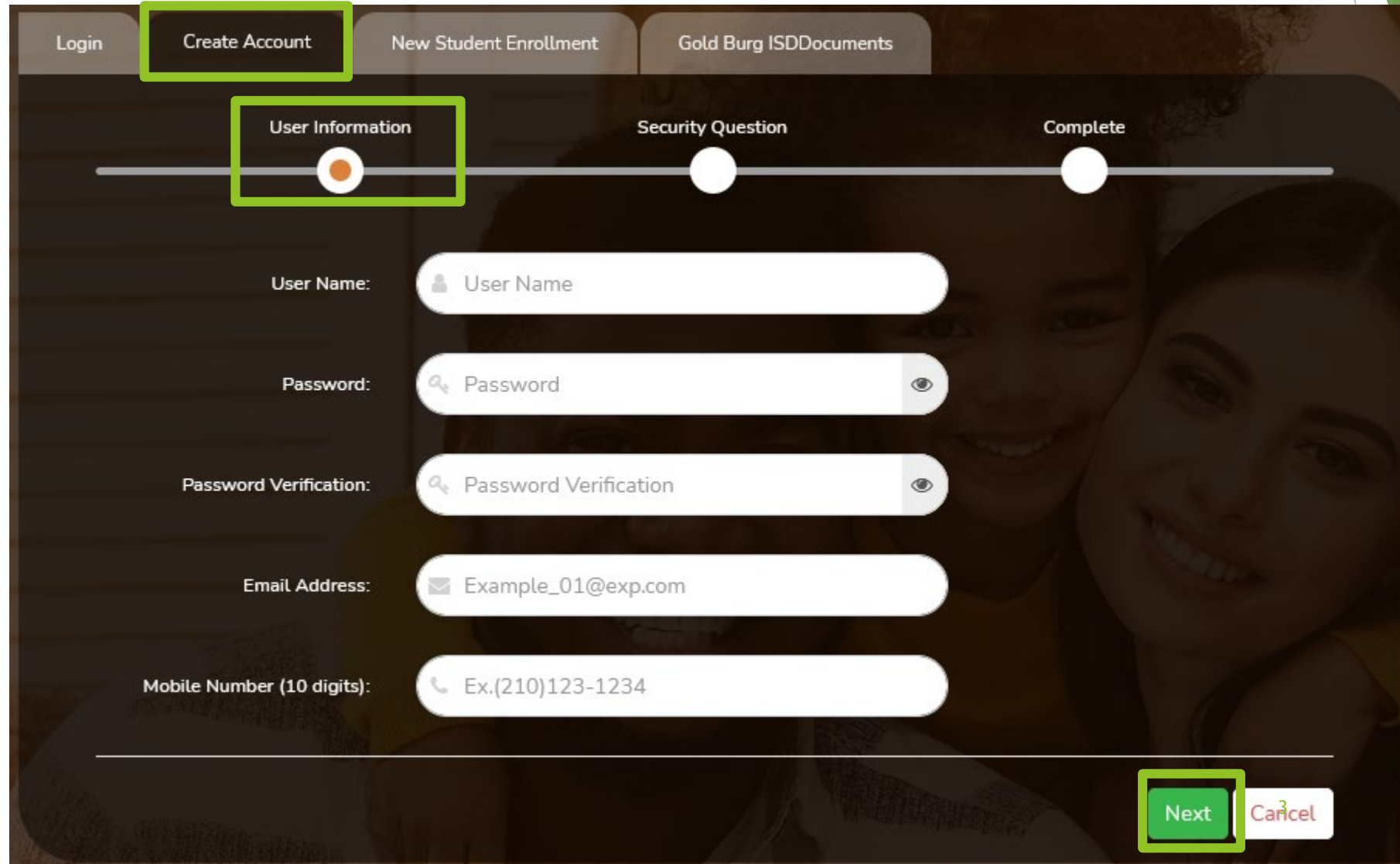
Forgot Password? Forgot User Name?

Only authorized personnel are allowed to use the system for authorized purposes. By logging on, you acknowledge that you are an authorized user.
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TCC Accessibility Statement
Supported Browsers:

2

Step 1: User Information



A screenshot of a user registration form. At the top, there are four tabs: 'Login', 'Create Account' (highlighted with a green box), 'New Student Enrollment', and 'Gold Burg ISDDocuments'. Below the tabs is a progress bar with three steps: 'User Information' (highlighted with a green box and an orange dot), 'Security Question', and 'Complete'. The form contains five input fields: 'User Name' (with a person icon), 'Password' (with a magnifying glass icon and a toggle eye icon), 'Password Verification' (with a magnifying glass icon and a toggle eye icon), 'Email Address' (with an envelope icon), and 'Mobile Number (10 digits)' (with a phone icon). The 'Email Address' field contains the text 'Example_01@exp.com' and the 'Mobile Number' field contains 'Ex.(210)123-1234'. At the bottom right, there are two buttons: 'Next' (highlighted with a green box) and 'Cancel'.

Login Create Account New Student Enrollment Gold Burg ISDDocuments

User Information Security Question Complete

User Name: User Name

Password: Password

Password Verification: Password Verification

Email Address: Example_01@exp.com

Mobile Number (10 digits): Ex.(210)123-1234

Next Cancel

Step 2: Security Question

Login **Create Account** New Student Enrollment Gold Burg ISDDocuments

User Information **Security Question** Complete

This information will assist you in resetting a lost password.

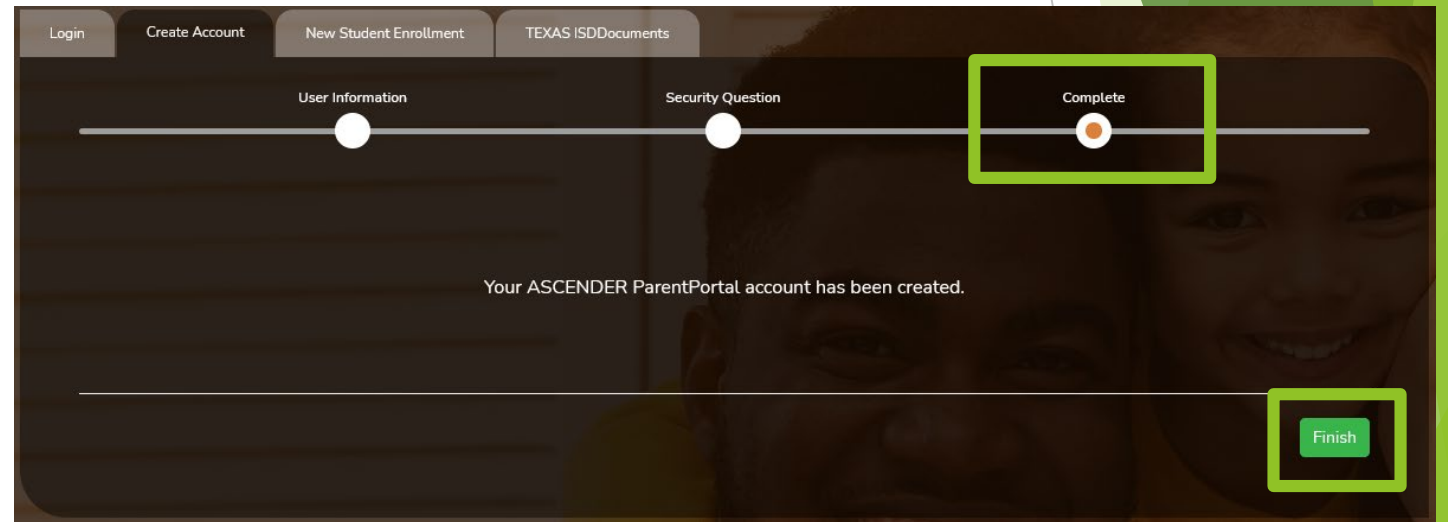
Select Question: What was the name of your first pet? ▾

Answer:

Back **Next** Cancel

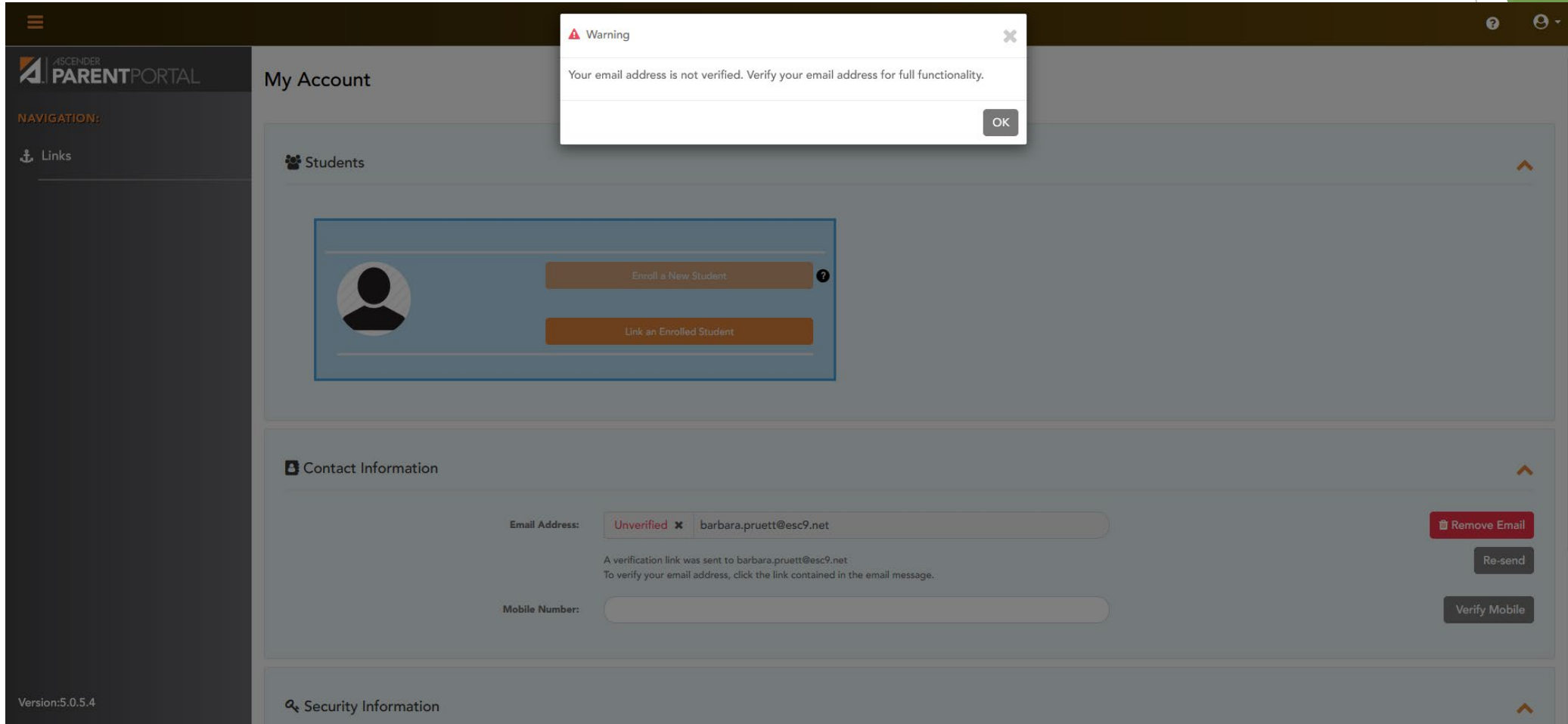
Step 3: Complete

- Once the parent clicks Finish button, My Account page opens where they can add a student to their account and update your security and contact information.
- If they entered an email address or mobile number, you will receive a notification message containing the verification link.
- NOTE: If you are not listed as a contact or as a guardian, you will be read-user with limited access.



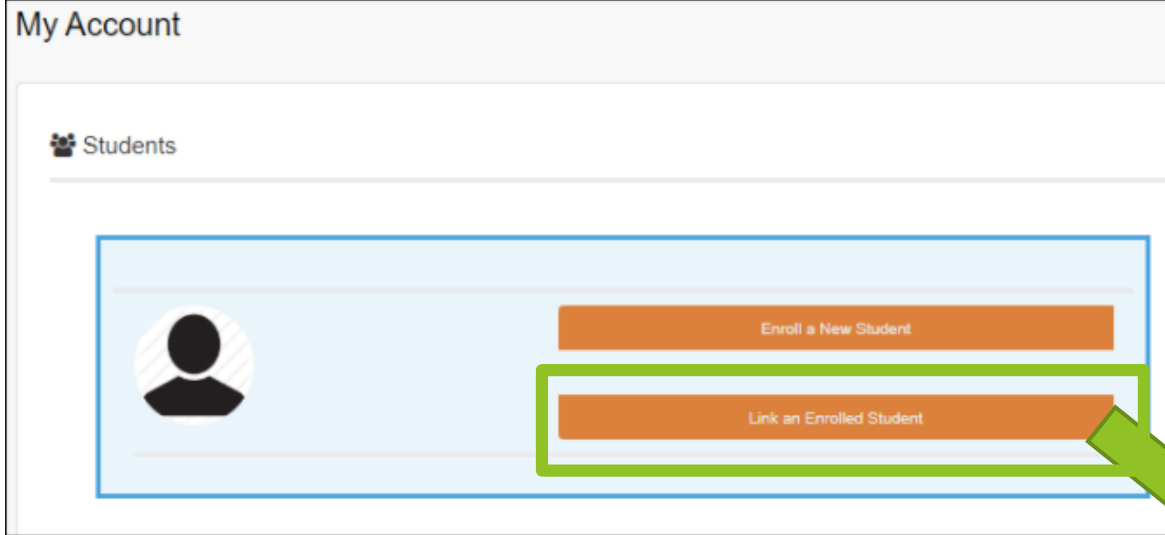
The screenshot shows the final step of the account creation process. At the top, there are four tabs: "Login", "Create Account", "New Student Enrollment", and "TEXAS ISDDocuments". Below these is a progress bar with three stages: "User Information", "Security Question", and "Complete". The "Complete" stage is highlighted with a green box and a white dot. Below the progress bar, the text reads: "Your ASCENDER ParentPortal account has been created." At the bottom right, there is a green "Finish" button, also highlighted with a green box. The background of the form is a dark image of a smiling family.

Once account has been successfully built and you click 'Finish' they will see this screen:



- ▶ You will see a warning reminding you to verify the email address for full functionality.
- ▶ They will receive a verification link in their email (and phone number if they entered it) which they will need to click on the link in the email to verify it.

Link your student to your account



- ▶ Click **Link an Enrolled Student**.
- ▶ A pop-up window opens allowing you to add a student to your ParentPortal account.
- ▶ The parent must have and enter the student's ParentPortal ID.
 - ▶ ParentPortal id is very case sensitive.
 - ▶ ParentPortal example: qbQgk3qAs2z
- ▶ Parent must then enter the birthdate of their student.
 - ▶ This has to match what is in Registration.
- ▶ Click **ADD**

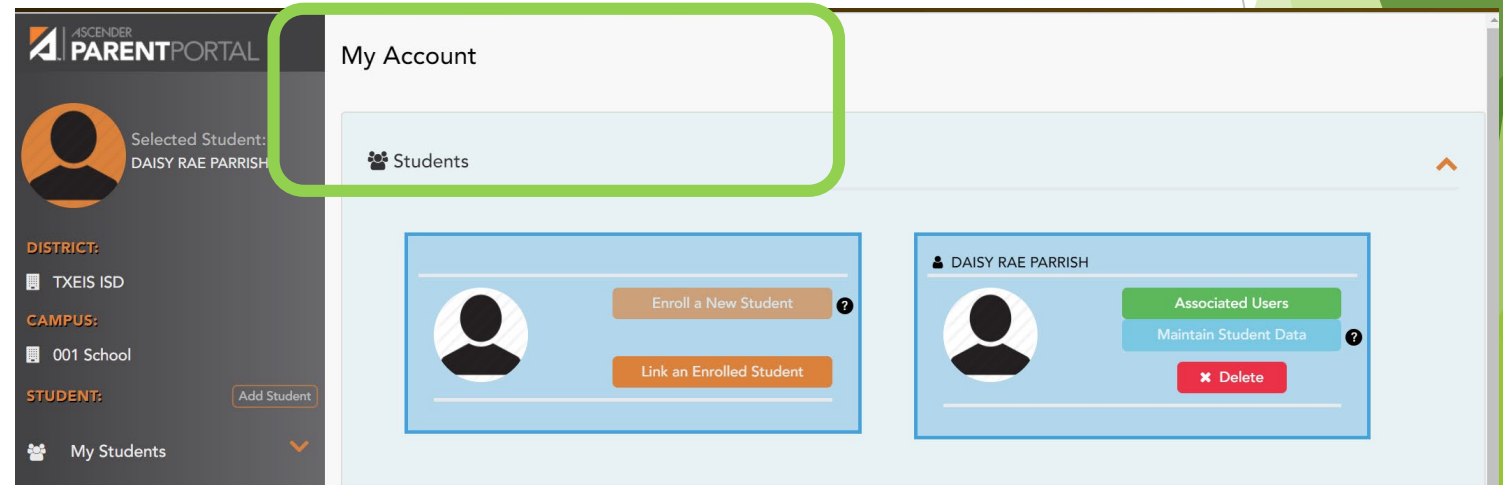
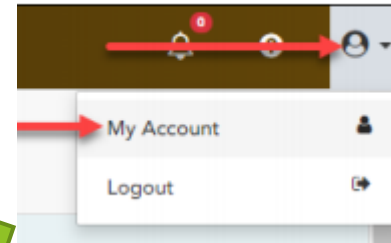
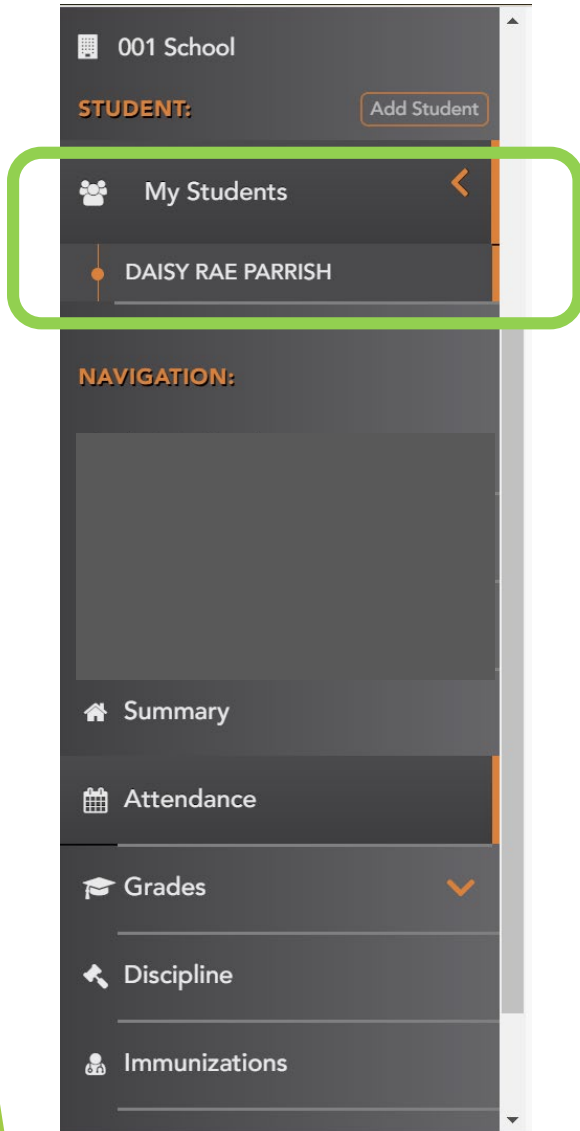
The screenshot shows the 'Link an Enrolled Student' pop-up window. It contains the instruction 'Obtain the ParentPortal ID from the student's campus.' and two input fields: 'ParentPortal ID:' and 'Birth Date (MM/DD/YYYY):'. The 'Add' button at the bottom right is highlighted with a green border.

Once successfully added a student this is what they will see:

The screenshot displays the 'My Account' interface of the ASCENDER PARENTPORTAL. The left sidebar contains navigation elements: a 'Selected Student' profile, 'DISTRICT: TEXAS ISD', 'CAMPUS: 001 School', 'STUDENT: Add Student', 'My Students', and 'NAVIGATION: Links'. The main content area is divided into two sections. The 'Students' section features two panels: one for general actions ('Enroll a New Student' and 'Link an Enrolled Student') and another for a specific student, ALEXANDER MARIE PRUETT, with options for 'Associated Users', 'Maintain Student Data', and 'Delete'. The 'Contact Information' section shows an 'Email Address' field with the value 'barbara.pruett@esc9.net' marked as 'Unverified', a 'Mobile Number' field, and buttons for 'Remove Email', 'Re-send', and 'Verify Mobile'. A message states: 'A verification link was sent to barbara.pruett@esc9.net. To verify your email address, click the link contained in the email message.' The 'Security Information' section is partially visible at the bottom.

Two ways to access the student:

Left menu: click My Students then select your student.
Under My Account: select your student's business card.



Summary page

The screenshot displays the 'My Account' page of the ASCENDER PARENT PORTAL. The interface includes a sidebar on the left with navigation options and a main content area on the right.

Sidebar:

- Selected Student:** (Profile icon)
- DISTRICT:** TEXAS ISD
- CAMPUS:** 001 School
- STUDENT:** Add Student
- My Students** (Dropdown arrow)
- NAVIGATION:** Links
- Version: 5.0.5.4

Main Content Area:

- My Account**
- Students** (Section header with an upward arrow)
 - Enroll a New Student** (Button with a question mark icon)
 - Link an Enrolled Student** (Button)
 - ALEXANDER MARIE PRUETT** (Section header)
 - Associated Users** (Green button)
 - Maintain Student Data** (Blue button)
 - Delete** (Red button with an 'X' icon)
- Contact Information** (Section header with an upward arrow)
 - Email Address:** Unverified ✖ barbara.pruett@esc9.net
 - Remove Email (Red button)
 - Re-send (Grey button)
 - Mobile Number:** (Input field)
 - Verify Mobile (Grey button)
 - A verification link was sent to barbara.pruett@esc9.net. To verify your email address, click the link contained in the email message.
- Security Information** (Section header with an upward arrow)

Attendance

- ▶ The Attendance page displays your student's daily attendance and semester totals.
 - ▶ Detailed View - Displays attendance details in a table view
 - ▶ Calendar View - Displays attendance details in a calendar view instead of a table view.
 - ▶ Totals View - Displays tardies and attendance totals for the semester. Attendance data is current as of the date and time you logged in.
- ▶ To refresh the attendance data displayed, you must log out and log in again.

The screenshot shows the Gold Burg School Attendance page. On the left is a sidebar with navigation links: STUDENT (Add Student), My Students, NAVIGATION, Summary, Attendance, Grades, Discipline, Immunizations, Alerts, and Links. The main content area is titled 'Detailed View' and shows a table of attendance data for Semester 2. The table has columns for Period, Course, Instructor, and dates from 1/11 to 3/24. The data is organized into rows for different courses and instructors. A legend on the left indicates: U: UNEXCUSED ABSENCES (red), T: TARDIES (orange), E: EXCUSED ABSENCES (green), and S: SCHOOL RELATED (blue).

Period	Course	Instructor	1/11	2/1	2/8	2/26	3/1	3/4	3/8	3/9	3/10	3/11	3/12	3/22	3/23	3/24	3/25
1	Study Hall	TALLON, CHAD GEARY; TALLON, CHAD GEARY	E	U					S	S	S			S	S	S	S
2	Theatre Arts 3	FITZNER, DIANE LINDA	E	U	U	U		S	S	S	S		S	S	S	S	S
3	BluePrint & Rdg	TALLON, CHAD GEARY; TALLON, CHAD GEARY	E					S	S	S	S		S	S	S	S	S
4	Spanish 2 B	WHAN, TRENTON	E					S	S	S	S		S	S	S	S	S
5	Chemistry	LUCAS, RAY JONATHAN	E		U			S	S	S	S		S	S	S	S	S
6	Ath/PE 3 HS	HELMS, T JOE	E					S	S	S	S		S	S	S	S	S
7	Economics	Winingham, H David	E		U		U	S	S	S	S	U	S	S	S	S	S
8	Ag Powers	WHAN, TRENTON	E		U		U	S	S	S	S		S	S	S	S	S
9	English IV	BLACKBURN, J REESA	E		U		U	S	S	S	S		S	S	S	S	S

Attendance : Calendar view

Attendance

Semester: 2

Detailed View

Calendar View

Totals View

Legend

U: Unexcused Absences

T: Tardies

E: Excused Absences

S: SCHOOL RELATED

Calendar View

December 2020

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

January 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

February 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	1	2	3	4	5	6
7	8	9	10	11	12	13

March 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

April 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1
2	3	4	5	6	7	8

May 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Attendance: Totals page

Totals View

Period	Course	Instructor	Total Absences	E: Excused Absences	U: Unexcused Absences	S: SCHOOL RELATED	T: Tardies
1	CHEMISTRY	SMITH, RENEE RUTH	2	0	0	2	0
2	ART 1	TREVINO, STACY	2	0	0	2	0
3	W. HISTORY	VYVLECKA, TERI	3	1	0	2	0
4	ENGLISH 3	RODRIGUEZ, FAITH PAUL	8	1	5	2	0
6	AG STRU DSN FAB	WOHLFARTH, CESAR VELMA	3	1	0	2	0
7	ALGEBRAIC REAS	SALAZAR, DAVID REBECCA	3	1	0	2	0
8	FINANCIAL MATH	DODSON, S DAWNA	3	1	0	2	0

Grades

- ▶ Cycle & Semester Grades
- ▶ The Cycle Grades page displays current grade averages for the current cycle, and posted grade averages for previous cycles.
 - ▶ For the current semester, you can view the assignment grades for each class.
 - ▶ For previous semesters, only the posted average is available.

My Students ▾

NAVIGATION:

- Summary
- Attendance
- Grades**
- Cycle & Semester Grades
- Assignments
- Discipline
- Immunizations
- Alerts
- Links

Version: 5.0.5.4

Cycle & Semester Grades

Semester: 2 ▾

Cycle Grades

Cycle Grades

Semester Grades

Show All Hide All

Blank Grades: Hide

☒ Include Withdrawn Courses

Period	Class	Withdrawal Date	Teacher	Previous Cycles		Current Cycle
				1	2	3
1	English IV (withdrawn)	02/24/2021	REESA J. BLACKBURN	87		
1	Study Hall		GEARY C. TALLON	non-graded class		
2	Theatre Arts 3		LINDA D. FITZNER	98	100	95
3	BluePrint & Rdg		GEARY C. TALLON			
4	US History (withdrawn)	01/20/2021	David H. Winingham			
4	Spanish 2 B		TRENTON WHAN	96	81	94
4	Study Hall (withdrawn)	02/24/2021	GEARY C. TALLON	non-graded class		
5	Chemistry		JONATHAN R. LUCAS	90	80	100
6	Ath/PE 3 HS		JOE T. HELMS	100	100	100
7	Economics		David H. Winingham	99	88	82
8	Math Models (withdrawn)	01/20/2021	JESSE B. VAUGHN			
8	Ag Powers		TRENTON WHAN	100	100	100
9	English IV		REESA J. BLACKBURN	87	94	95
9	Spanish 2 B (withdrawn)	02/24/2021	TRENTON WHAN	96		

Cycle Grades:

Click a grade to see assignments for that class/cycle

Semester: 2

Cycle Grades

Semester Grades

Cycle Grades

Blank Grades: Hide

☒ Include Withdrawn Courses

Show All

Hide All

Period	Class	Withdrawal Date	Teacher	Previous Cycles		Current Cycle
				1	2	3
1	English IV (withdrawn)	02/24/2021	REESA J. BLACKBURN	87		
Daily Work/Homework (Weight 60%)						
Assignment			Due Date	Grade	Late	Redo
databasemgraphic organizer				100		
research nomenclature				98		
Journal research thoughts				85		
list of interesting topics				100		
note cards half source				80		
gratitude journal entry				100		
exploring topics ws top 5				100		
dailycheck in class research-F				90		
dailycheck researching in class M				100		
daily check researching in class W				100		
FRIDAY NC COUNT				80		
topicselect/approval				100		
Daily Work/Homework average				94		
Daily work (Weight 0%)						

Cycle Grades:

Click the 'Show All' button to see all assignments for all classes.

The screenshot shows the 'Cycle Grades' interface. On the left is a navigation sidebar with a 'Grades' section highlighted by a green arrow. The main area has a 'Semester: 2' dropdown and a 'Cycle Grades' tab, also highlighted by a green arrow. Below the tab are 'Show All' and 'Hide All' buttons, with 'Show All' highlighted by a red box. The main table displays student data across three cycles.

Period	Class	Withdrawal Date	Teacher	Previous Cycles		Current Cycle
				1	2	3
1	English IV (withdrawn)	02/24/2021	REESA J. BLACKBURN	87		
Daily Work/Homework (Weight 0%)						
Assignment Due Date Grade Late Redo						
Daily Work/Homework average						
Daily work (Weight 60%)						
Assignment Due Date Grade Late Redo						
Daily work average						
Test/Assessments (Weight 40%)						
Assignment Due Date Grade Late Redo						
Test/Assessments average						
Calculated Average						
1	Study Hall		GEARY C. TALLON	non-graded class		
Calculated Average						
2	Theatre Arts 3		LINDA D. FITZNER	98	100	95

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Grades: Semester Grades

Cycle & Semester Grades

Semester: 1

Cycle Grades

Semester Grades

Semester Grades

☒ Include Withdrawn Courses

Period	Class	Withdrawal Date	Teacher	Exam	Semester Average	Final Grade	Credits
1	CHEMISTRY		RUTH R. SMITH	X	78		0.5
2	ART 1		STACY TREVINO	X	95		0.5
3	W. HISTORY		TERI VYVLECKA	X	82		0.5
4	ENGLISH 3		PAUL F. RODRIGUEZ	X	77		0.5
6	AG STRU DSN FAB		VELMA C. WOHLFARTH	095	93		0.5
7	ALGEBRAIC REAS		REBECCA D. SALAZAR	X	92		0.5
8	FINANCIAL MATH		DAWNA S. DODSON	X	94		0.5

Assignments:

The Assignments page allows you to view your student's assignments for all courses and all cycles, including graded, ungraded, dropped, missing, etc.

Assignments

Filter By:

Course: All

Cycle: 3

View: All Assignments

Due Before: mm/dd/yyyy

☐ Include Blank Due Dates

Find Assignments

Show 10 entries

Course	Assignment	Category	Due Date	Grade
Ag Powers	Clean Shop	Daily Assignments	04/19/21	100
Ag Powers	Tomato Stand	Daily Assignments	04/23/21	100
Ag Powers	Smoker	Daily Assignments	04/23/21	100
Ag Powers	Practice Welding	Daily Assignments	04/23/21	100
Ag Powers	Tomato Stands	Daily Assignments	04/30/21	100
Ag Powers	Clean Shop 1	Assessments	05/07/21	100
Ag Powers	Clean Metal Area	Daily Assignments	05/14/21	100
Ag Powers	Clean Wood Area	Daily Assignments	05/14/21	100
Ag Powers	Clean Welding Booths	Daily Assignments	05/21/21	100
Ag Powers	Organize Shelves/Cabinets	Assessments	05/21/21	100

Showing 1 - 10 of 68 entries

Previous 1 2 3 4 5 6 7 Next

- Filter which assignments you want to view:

Discipline:

If the district allows parents to see it in ParentPortal

- ▶ The Discipline page displays your student's discipline records for the semester.
- ▶ You can also view records for a particular date.

The screenshot shows the ParentPortal interface for Gold Burg School. On the left is a dark sidebar with navigation links: Summary, Attendance, Grades, Discipline (highlighted with a green arrow), Immunizations, Alerts, and Links. The main content area is titled "Discipline" and features a blue filter box with "Semester: 2" and "Cycle: 3" dropdowns, and a "Find Discipline" button. Below the filter is a table with columns: Date, Infraction, Disciplinary Action, Reported By, and Administrator. The table currently shows "No data". At the bottom right, a copyright notice reads: "Copyright © 2020 by the Texas Computer Cooperative. All rights reserved. Host: 10.20.109.21".

Immunizations:

If the district allows parents to see it in ParentPortal

Gold Burg School

STUDENT: Add Student

My Students

NAVIGATION:

Summary

Attendance

Grades

Discipline

Immunizations

Alerts

Links

Version:5.0.5.4

Immunizations

Student Immunization Record

Date	Description	Series Description	Reaction	Exemption	Affidavit Date
05/08/2003	Hib (TITER Series of 3/Booster)	2nd in Series	N		
05/08/2003	DTaP	2nd in Series	N		
05/08/2003	Hepatitis B	2nd in Series	N		
05/08/2003	IPV (POLIO)	2nd in Series	N		
08/16/2002	Hepatitis B	1st in Series	N		
08/22/2002	IPV (POLIO)	3rd in Series	N		
08/22/2003	MMR	1st in Series	N		
08/22/2003	Hib (TITER Series of 3/Booster)	3rd in Series	N		
08/22/2003	DTaP	3rd in Series	N		
08/22/2003	Hepatitis B	3rd in Series	N		
08/22/2003	Varicella (chickenpox)	1st in Series	N		
08/28/2007	MMR	2nd in Series	N		
08/28/2007	Varicella (chickenpox)	2nd in Series	N		
08/28/2007	IPV (POLIO)	Booster	N		
10/07/2003	Hib (TITER Series of 3/Booster)	Booster	N		
10/07/2003	DTaP	Booster	N		
11/25/2002	Hib (TITER Series of 3/Booster)	1st in Series	N		

Alerts:

- ▶ Alerts are messages notifying you if the student has any grades or attendance information you should be aware of, such as an absence, tardy, or low grade.
 - ▶ View alerts: View alert messages that have been generated according to your alert subscription.
 - ▶ Set alerts: Change your alerts subscription at any time so that you only receive the alert messages you want to see.

View Alerts:

Gold Burg School

STUDENT: Add Student

My Students

NAVIGATION:

Summary

Attendance

Grades

Discipline

Immunizations

Alerts

Links

Version:5.0.5.4

Alerts

View Alerts 97

Set Alerts

View Alerts

View Read Alerts: No

Mark All As Read

Date	Description	Read
04/30/2021	Student received an Unexcused Absence in period 2 on 04/30/2021.	<input type="checkbox"/>
04/29/2021	Student received an Unexcused Absence in period 8 on 04/29/2021.	<input type="checkbox"/>
04/27/2021	Student received an Unexcused Absence in period 5 on 04/27/2021.	<input type="checkbox"/>
04/13/2021	Student received an Unexcused Absence in period 2 on 04/13/2021.	<input type="checkbox"/>
04/12/2021	Student received an Unexcused Absence in period 9 on 04/12/2021.	<input type="checkbox"/>
03/26/2021	Student received an Unexcused Absence in period 4 on 03/26/2021.	<input type="checkbox"/>
03/25/2021	Student received an Unexcused Absence in period 5 on 03/25/2021.	<input type="checkbox"/>
03/11/2021	Student received an Unexcused Absence in period 7 on 03/11/2021.	<input type="checkbox"/>
03/01/2021	Student received an Unexcused Absence in period 7 on 03/01/2021.	<input type="checkbox"/>
02/26/2021	Student received an Unexcused Absence in period 2 on 02/26/2021.	<input type="checkbox"/>
02/08/2021	Student received an Unexcused Absence in period 2 on 02/08/2021.	<input type="checkbox"/>
02/01/2021	Student received an Unexcused Absence in period 1 on 02/01/2021.	<input type="checkbox"/>
01/11/2021	Student received an Unexcused Absence in period 1 on 01/11/2021.	<input type="checkbox"/>

- ▶ The number of new, unread alerts is displayed in a red circle.
- ▶ If the student has more than one alert, the alerts are displayed in the order received, with the most recent alert at the top of the list.

Setting Alerts:

The screenshot displays the 'Alerts' section of the ASCENDER PARENTPORTAL. On the left sidebar, there's a 'Selected Student' section with a profile icon and buttons for 'DISTRICT:', 'CAMPUS:', and 'STUDENT:'. Below this is a 'My Students' section with a dropdown arrow and a 'NAVIGATION:' section with links for 'Summary', 'Attendance', and 'Grades'. The main content area has a header 'Alerts' and two buttons: 'View Alerts 97' and 'Set Alerts'. The 'Set Alerts' button is active, showing a form with three main sections: 'Notification Type', 'Attendance Alerts', and 'Class Average Alerts'. The 'Notification Type' section has a text box for email address verification and a dropdown for 'How would you like to receive alerts:' set to 'Email'. The 'Attendance Alerts' section has a text box for change effect and three dropdowns for 'Unexcused Absences' (set to 'First occurrence only'), 'Excused Absences' (set to 'No alert'), and 'Tardies' (set to 'No alert'). The 'Class Average Alerts' section is partially visible at the bottom.

- ▶ Alert preferences must be set for each student on your account.
- ▶ How do you want to receive alerts?
- ▶ Which attendance alerts do you want to receive?

Continuation of Setting Alerts

Class Average Alerts

An alert will be sent each time the student's average in any class falls below the threshold.

Set Class Average Threshold:

Current Selection: **OFF**

Assignment Grade Alerts

An alert will be sent each time the student receives an assignment grade that falls below the threshold.

Set Assignment Grade Threshold:

Current Selection: **OFF**

Incomplete Assignments:

Missing Assignments:

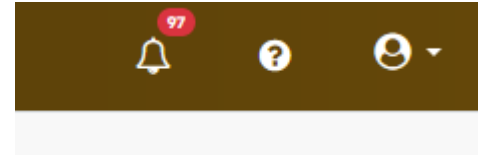
- ▶ What Class average alerts do you want to receive?
- ▶ What Assignment Grade Alerts do you want to receive?

Links which the district has uploaded for the parents to use.

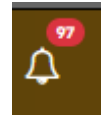


- Examples: school website

Top right corner



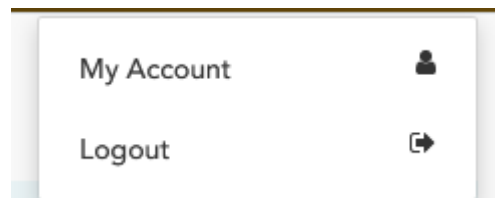
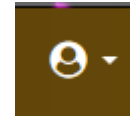
- ▶ View/Set alerts by selecting the bell



- ▶ Access the HELP menu by selecting the



- ▶ Access My Account and Logout by selecting the



ParentPortal Help

- If the parent clicks on the Help button then they will see this table of contents.

The screenshot shows the ASCENDER ParentPortal interface. At the top, the logo 'ASCENDER PARENTPORTAL' is displayed next to a search bar. Below the logo, a breadcrumb trail reads 'Trace: • Recover User Name (Recuperar nombre de usuario)'. On the left, a 'Table of Contents' sidebar lists various help topics, with 'Recover User Name (Recuperar nombre de usuario)' highlighted. The main content area is titled 'Recover User Name (Recuperar nombre de usuario)' and contains an orange informational box stating: 'If you have forgotten your user name, you can look it up, but you cannot change it.' Below this is a form with an 'E-mail' label and a text input field with the placeholder 'Type your current email address.' Under the form, there are two checkboxes: 'Click Retrieve User Name.' and 'Return to ParentPortal, and log on using your user name and password.' A note between the checkboxes states: 'A message is sent to your email address that contains your User Name.'

ASCENDER PARENTPORTAL

Search

Trace: • Recover User Name (Recuperar nombre de usuario)

Table of Contents

- ASCENDER ParentPortal (Ayuda El)
- Training Guides For Parents
- Login (Inicio De Sesión)
- Create Account (Crear Cuenta)
- Reset Password (Restablecer Co
- Public Documents (Documentos)
- My Account (Mi Cuenta)
- Summary (Resumen)
- Attendance (Asistencia)
- Grades (Calificación)
- Assignments (Tareas)
- Discipline (Disciplina)
- Immunizations (Inmunizaciones)
- Alerts (Alertas)
- Links (Hiperenlaces)
- Calculate Average (Calcular Pro
- Browser Settings (Configuración
- Recover User Name (Recupere
- Charter School Admission Applic

Recover User Name (Recuperar nombre de usuario)

If you have forgotten your user name, you can look it up, but you cannot change it.

E-mail Type your current email address.

☐ Click **Retrieve User Name**.

A message is sent to your email address that contains your User Name.

☐ Return to ParentPortal, and log on using your user name and password.